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New Shared Care Record delivering better, safer care for all our patients.

We wanted to let you know that we are finally connecting our systems to offer joined-up health and care records, which will enable better, safer care and treatment for all our patients.

As a GP, it is difficult to provide joined-up care with so many separate systems for handling patient information. These were not connected, meaning that you often had to repeat your story each time you received care at a different organisation, or with a different health professional.

The Shared Care Record means up-to-date records will be immediately available to professionals caring for you as a patient, when you need direct care. It will mean, for instance, a doctor in a hospital, or a paramedic who attends a 999 call will be able to confidentially access the same crucial information that we can at the Practice, such as details of any allergies and current medications, bringing potentially life-saving benefits.

Robust security measures are in place to protect your health information and all staff must follow the law on keeping your information confidential.

The Shared Care Record is not the same as the General Practice Data for Planning and Research Directions (GPDPR), which is a national NHS Digital initiative to use GP practice data for research and planning purposes.

The Shared Care Record is a local initiative to share information with organisations directly involved in your care to ensure that you receive prompt and appropriate treatment when you need it. For more information, please visit:

<https://herefordshireandworcestershireccg.nhs.uk/healthservices/shared-care-record>