

Barbourne Health Centre - Patient Participation Group

Agenda 20.3.2018

- Sophie Pryce from Reconnections Age UK will be coming in to do a talk on the services they provide

 - Practice update

 - Prescribing update
-

Barbourne Health Centre - Patient Participation Group

Minutes 20.03.2018

In attendance:- Dr Helen Ray, Sarah Payne (Business Manager), Sophie Pryce Reconnections Manager. PPG members – Derek Orme, Alan Pattinson, Yvonne Ching, Christine Rice, Julie Collins, June Layland, June Antrim, *LOUISE BAXTER*

Presentation from Sophie Pryce from Reconnections Age UK.

Brief overview:- Reconnections is a service that has been put in place to reduce loneliness and social isolation in Worcestershire, and is run by Age UK. Because everyone is different, no two people are lonely in the same way. They work with people to understand their individual needs and interests, in order to turn their life (and health) around on a meaningful, long term basis. The service is for anyone over the age of 50 and patients can self refer.

Practice update

Dr Holmes retiring July 2018.

Dr Nawaz will be joining the surgery later this year.

Currently advertising and looking to recruit 2 new receptionists.

Prescription Changes

There will be a big push in Worcestershire for the promotion of self care with regards to treating minor ailments. Worcestershire CCGs will no longer support the prescribing of over the counter medications and the background regarding this was explained. There are leaflets and information available for patients on our website and in the waiting rooms. There will be exceptions when the patient will remain on the product if clinically appropriate, but as a surgery we will be stopping the majority of these products in line with the Worcestershire CCG formulary.

AOB

It was brought to the surgeries attention regarding the importance of hydration before a blood test, it was suggested that this could be reiterated in any practice letters sent out to avoid any confusion.